### LIST CHECKS/DRAFTS OUTSTANDING

	Check Number	Amount	
		\$	
INSTRUCTIONS FOR BALANCING YOUR ACCOUNT This form will help you balance your bank statement.			
ENDING BALANCE shown on this statement \$			
ADD DEPOSITS made \$but not shown on			
statement because \$  made or received after date of this statement \$			
TOTAL \$			
SUBTRACT - CHECKS/DRAFTS - \$ OUTSTANDING			
BALANCE \$	TOTAL	\$	

The above balance should be the same as the up-to-date balance in your checkbook. Be sure you have ADDED any amounts that have been added directly to your account by the Bank during the period of this statement, electronically, or according to advices previously sent you, and also SUBTRACTED any amounts that have been deducted directly from your account by the Bank, electronically, or according to advices accompanying this statement.

### NOTICE TO OUR PERSONAL CUSTOMERS

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC TRANSFER TRANSACTIONS IN PERSONAL ACCOUNTS, PLEASE FOLLOW THESE GUIDELINES:

In case of errors or questions about Electronic Fund Transfers on your account, telephone during business hours toll-free at 1-888-289-6542, dial "0" for a Wealth Management Client Services Representative (after business hours call 1-800-236-2442 if you believe your ATM, Debit card or Personal Identification Number (PIN) was lost or stolen). Or, you may write to Wealth Management Client Services, The Northern Trust Company, 50 South La Salle Street C5S, Chicago, Illinois 60603. You should make this contact as soon as you can if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we send you the FIRST statement on which the error or problem appeared.

When filing a complaint or requesting information, please: 1. Tell us your name and account number (if any). 2. Describe the error or the transfer you are unsure about, and explain as clearly as you can why you believe it is an error or why you need more information. 3. Tell us the dollar amount of the suspected error.

We will investigate your complaint and will correct any error promptly. If we take more than 10 business days (5 business days for Visa-branded debit card point-of-sale transactions processed by Visa and 20 business days if the transfer involved a new account) to do this, we will credit your account for the amount you think is in error so that you will have use of the money during the time it takes us to complete our investigation.

### YOUR RIGHTS UNDER THE FAIR CREDIT REPORTING ACT

If you believe that we are furnishing inaccurate information about any of your accounts to consumer reporting agencies, please notify us of the details. Provide us with your name and account number. Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you have in question. Write to us at The Northern Trust Company, P.O. Box 92992, Chicago, IL 60675.

## SECURITY CENTER INFORMATION

Protecting your personal and financial information from unauthorized access is a top priority for Northern Trust. We encourage you to learn more about safeguarding your accounts by visiting northerntrust.com/securitycenter for the latest updates and resources on information and data security.

# NORTHERN TRUST EMERGENCY STATUS LINE

In the case of an unforeseen event, you may call 800-682-0009 toll-free to hear a recorded message about the availability of your Northern Trust office.